How to handle a computer change

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The FlexLink Design Tool lease is personal, but not assigned to any specific computer. After activation (first login) is done the lease is locked to the computer. It is not possible to use the lease on several computers simultaneously. However, the lease can be moved to another computer after deactivation. This is the situation when an old computer is replaced by new computer.

Before computer change

To get a smooth transfer of the lease between two computers it's important to first deactivate the lease **on the computer it is activated on**. In case of a computer upgrade, the old computer.

Select *Windows Start menu -> All Programs -> FlexLink Design Tool folder -> FlexLink Design Tool Utilliy* to start the utility application.

Click on *Deactivate button.*

FlexLink Design Tool Utility		X	
FlexLink Design Tool Util	ity		
Lease Deactivating a lease will make it possible to use the lease on another computer. Leases are, after activation, locked to a computer and will remain so until the lease has been de-activated. The de-activation of a lease can only be done on the computer that it was activated on.			
Switching user will deactivate the lease and reset the user credentials so a new user can activate a lease on the computer.			
	Switch user	Deactivate	
Clean eCatalogue Empty the eCatalogue settings and remove the local folders. This is good to do if you would like to download all component blocks again. Please, note that you need to enable Local copy of some of the eCatalogues as it will be reset as Online by default. To enable Local copy of an eCatalogue is described in the FlexLink Design Tool manual.			
Deast configuration			
Reset configuration Resets configuration and removes configuration files. This can be used if you would like to start with a clean slate.			
		Reset	
Collect and send log files			
Collecting and sending log files to Software support will help the engineering tools team to investigate and solve installation or other file issues. A file explorer will be opened containing the packed file, this packed file should be attached to the email window that is opened at the same time. Make sure to fill out a short description about the problem and then send the email to the softwaresupport@flexlink.com. This may take up to 5 minutes. Collect and Send			
Version: 2.4.7	Start Design Tool	Close	

A confirmation is displayed.

Click on Exit button.



If it's impossible to perform this step because the old computer is stolen, destroyed or not available for some reason, please contact the FlexLink Design Tool administrator at the local Operating Unit or send an e-mail to <u>softwaresupport@flexlink.com</u>. (mailto:softwaresupport@flexlink.com) The current lease has to be unassigned first. Then a new lease has to assigned in the lease system. The solution **is not** to apply for a new lease by using the application form.

After computer change

The lease is still assigned to the user and will be activated at first login on the new computer.

Click on Windows Start menu -> All Programs -> FlexLink Design Tool folder -> FlexLink Design Tool.

The lease client popup window is displayed.

D FlexLink Design Tool Lease Client	- • ×
Please enter lease credentials. Apply for Lease Email address: Password: Forgot password? Submit Cancel	

Enter the same user credentials (e-mail address and password) as before to login.

Click on **Submit button**.

The lease is now locked to the new computer.